Troy-Miami County Public Library Community Survey

As part of our strategic planning process, we are researching how our programs and services align with our community's work life and interests. Please fill out the attached service whether you use library services or not to help us better serve your future needs.

TROY-MIAMI COUNTY PUBLIC LIBRARY

1. Please tell us your age range
- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

2. What location do you use the most?
- Troy
- Bookmobile
- Pleasant Hill
- Maker Lab
- Local History Library
- Another Miami County library

3. What is closest to your work schedule?
- 1st shift
- 2nd shift
- 3rd shift
- Part-time
- Stay-at-home parent
- I'm retired!
- Other (please specify)

4. Tell us about your hobbies and interests
- Reading
- Crafting/DIY
- Outdoor activities
- Pets
- Travel
- Culinary
- Games and Gaming
- Wellness
- Community engagement
- Gardening
- Entertainment
- Other (please specify)

5. Please check the library services you use
- Online Card Catalog
- SearchOhio
- Beanstack
- WiFi
- Computers
- Meeting Rooms
- Maker Lab
- Teacher Collections
- Home delivery
- Passport Services
- Notary Services
- Bookmobile
- Local History research
- Copiers

6. Please check the programs you attend
- Summer Reading Program
- Trading Cards
- Storytimes
- Book Club
- Teen Program
- STEAM content
- Craft or Art content

7. Overall, how would you rate the quality of your customer service experience at any TMCPL location?
- Positive
- Somewhat positive
- Neutral
- Somewhat negative
- Very negative

8. Please check the benefits you feel you receive using the library
- Helpful Staff
- The library has the books and information I need
- The library has the technology I need
- Socialization for myself
- Socialization for my child(ren)
- Cost-effective way to get books and other items for myself and my family
- Computers and software for use
- Programs that meet my needs
- The library is a comfortable space
- Local genealogy and history resources

9. How do you hear about library programs and services? Select all that apply:
- Flyers or Brochures in the Library
- Library website
- Social media
- Library newsletter
- Local News (paper, digital, radio, or televised)
- Community websites
- Recommendations from coworkers, family, or friends
- Other _____

10. Please share any other comments you have below. If you would like a response, please include your email.

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